

### 2020.3.18 Release

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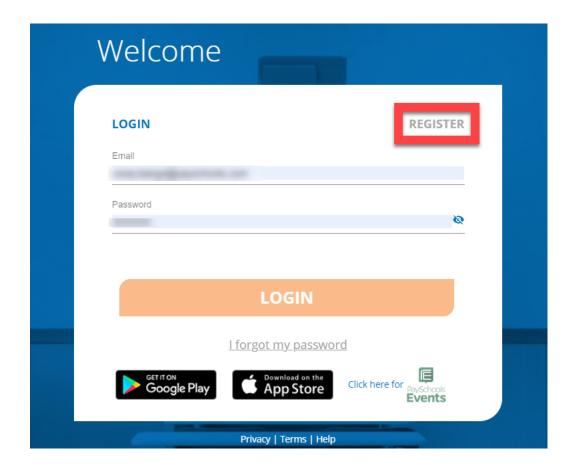


# Registration

Registration is quick and easy. Make sure to have all ID numbers for the people you wish to add to your account. For privacy purposes, PaySchools in unable to give out student information. Please contact your school if you need to validate.

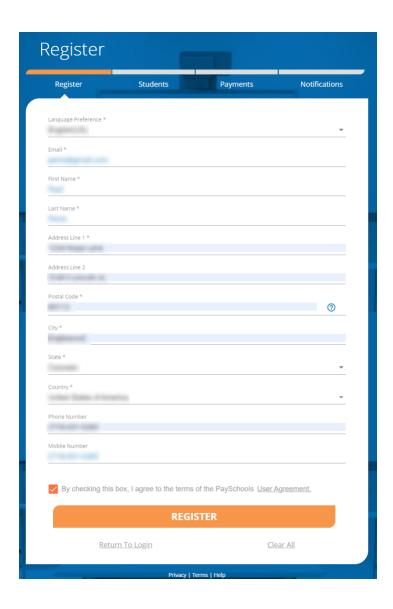
### Create User

1) To set up an account, go to www.payschoolscentral.com and click REGISTER.





2) Fill out all fields marked with an asterisk (\*). We strongly suggest adding a mobile number as it will help you reset your password via text if you ever have trouble logging in.

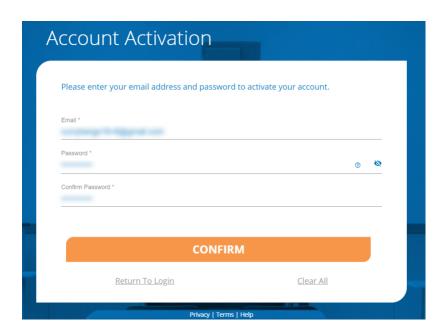


- 3) Review the <u>User Agreement</u> and check the box before clicking
- 4) Click RETURN TO LOGIN in the pop-up window and check your email inbox for a confirmation email.





- 5) You MUST click the link in the email in order to continue. This link is **ONLY VALID FOR 30 MINUTES.** If you do not activate the link within 30 minutes, please return to www.payschoolscentral.com and click <u>I forgot my password</u> to request a new email.
- 6) Create and confirm your password in the Account Activation screen after clicking the link in the email. You can view the password complexity rules by clicking ②

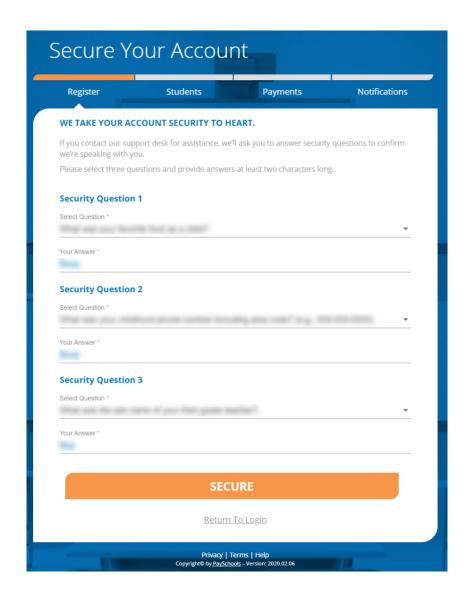




### Secure Account

You can always update your security questions after registration by going to the Menu and selecting the <u>Secure Account</u> option.

- 1) Fill out your 3 security questions and answers after setting up your password. Answers must be at least two characters long.
- 2) Click secure to continue.





### Add Student and \or Staff

You have the option to students/staff later via the Dashboard. To add students after registration is complete, open the Menu and select the Your Students option.

1) Add your student(s) and staff by filling in all the required fields and clicking

ADD STUDENT / STAFF

You can add as many students to your account as you like, if they are in the same school district. If you have students in two or more districts, you will need to create separate accounts and use different emails/passwords for each district. Your student or staff information must exactly match the details provided by your school. If you are having trouble adding your student/staff, please contact your school. PaySchools is unable provide student information for privacy reasons.

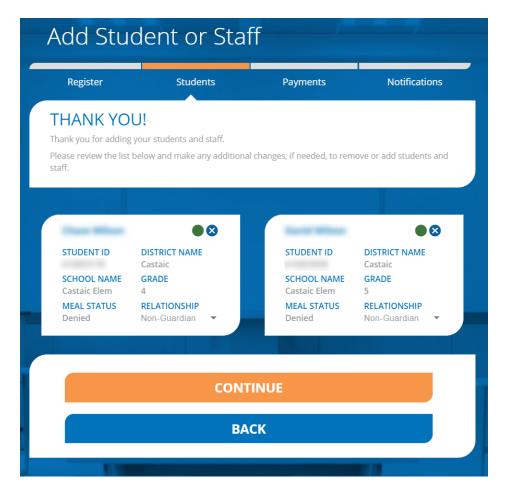
Register	Students	Payments	Notifications
INFORMATION			
student or staff ID, fir provided to PaySchoo	st name, and last name you ols. If you're having trouble a	you add students or staff to Lenter MUST match the infor adding a student or staff mer to check their spelling or forn	mation your district has nber to your
State *			*
District *			*
Student Id *			
First Name *			
Last Name *			
Relationship *			•
	Cle	ear All	
	ADD STUD	ENT / STAFF	
		KIP	



2) Once students and staff are added, they will appear at the top of the page where you can remove and manage your students/staff.



- 3) Click once you've added all of your students and/or staff.
- 4) A summary screen will display all students and staff who've been added. A green circle in a student/patron's card indicates they're active. A red circle indicates they're inactive. If your student or staff is showing up as inactive, please contact your school for assistance.

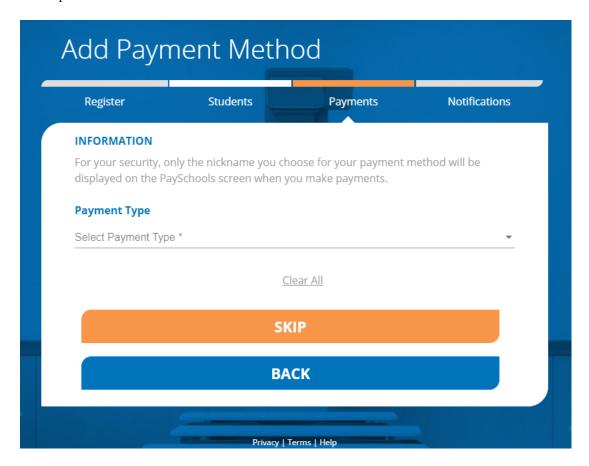




### Add Payment Methods

If you prefer not to store any payment information in your account, you can skip this step. You can either opt to make one-time payments or you can add payment methods later via the <u>Dashboard</u>. To add or modify your payments any time after registration, open the Menu and select the <u>Payment Methods</u> option.

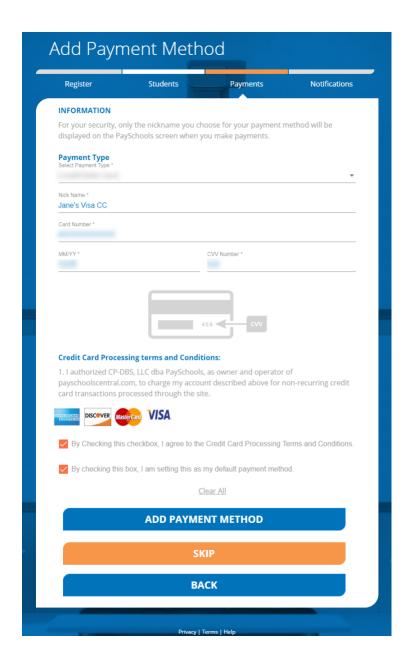
1) Choose the payment type. Please note school districts choose which payment methods are accepted.



2) Enter in the payment method information, including the payment type, nick name, and card number or routing/account numbers. The "Nickname" field is simply a name you can give your payment method. For example: Jane's Visa CC.

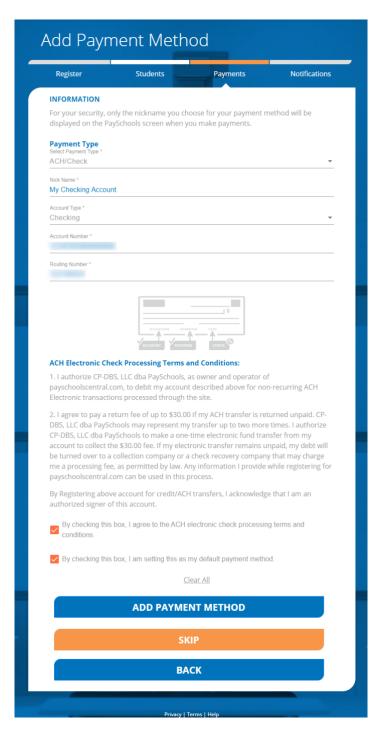


### **Credit Card**





### **ACH**



1) Please read the terms and conditions for each payment method and check the box to agree.

Click

ADD PAYMENT METHOD to add your payment method.



2) You can store multiple payment methods in your account, including credit/debit cards and ACH. To add another payment method, select another payment type from the drop-down menu and follow steps starting on the Add Payment Methods section of this guide. You can also add more payment methods later by going to the Menu and clicking the Payment Methods option.

### **Email Notifications**

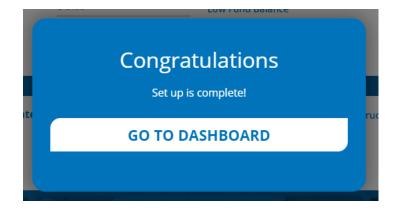
PaySchools Central gives you the ability to set up a variety of email notifications. You have the flexibility to turn each option on or off and to make changes at any time. The emails will automatically send to the email address associated with your account.

1) To turn on any of the notifications, simply click the on/off toggle. An orange toggle indicates the notifications are on.





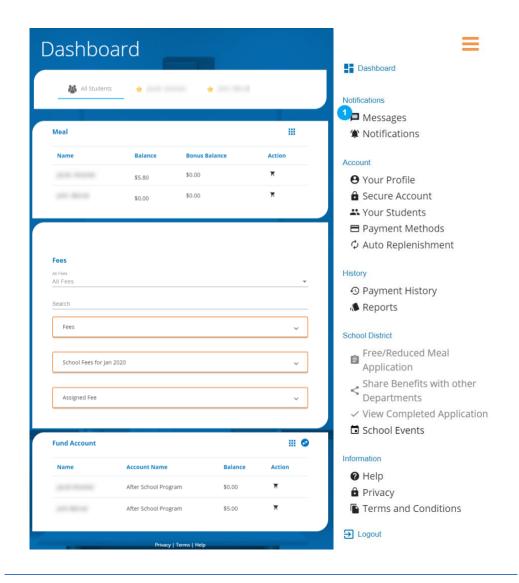
- 2) There are instructions for each section to give you more information about each type of notification. Click Instructions 1 to see the notification descriptions.
- 3) To save your notification settings, click continue
- 4) The registration process is now complete!





## Dashboard

One of PaySchools Central's many new features is the Dashboard landing page. The Dashboard is where you can view the students and staff associated with your account as well as meal, fund, and fee account summaries depending on what your district offers.



You can access the Menu from any page on the site. Click on the upper right-hand corner of the screen to access any of the site's features including your account settings.

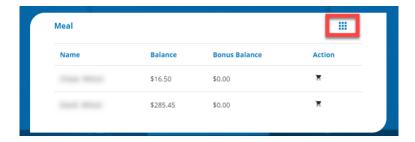


# Lunch Payments

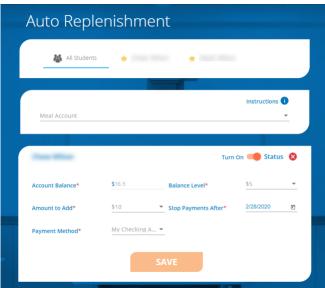
PaySchools Central makes it easy to add funds to your meal account. You can make a single lunch payment or you can take advantage of our convenient Auto-Replenishment feature, which automatically deposits money when your balance reaches a certain level.

### Auto-Replenishment\Recurring Payments

1) To set up auto-replenish, click the <u>Auto-Replenishment</u> option in the menu. You can also access Auto-Replenishment by clicking in the Meal card.



2) You will see your list of students and can either select a single name to set up unique autoreplenish settings or you can select <u>All Students</u> to apply the same settings to everyone in your account.

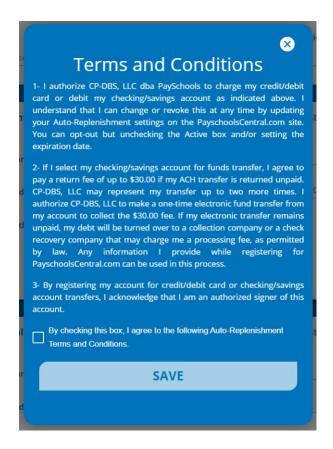


3) Once you've selected your student(s), enter in the required fields and click



4) Read the Terms and Conditions and agree by putting a check mark in the box and clicking

SAVE

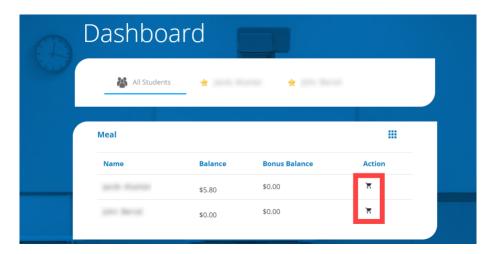


- 5) The toggle will turn orange, which indicates auto-replenishment is on.
- 6) Once your auto-replenish settings have been saved, you will see a status icon next to the toggle. Hover over the icon to see the auto-replenish status.
- Status indicates the balance level has been met and your account will be replenished that day.
- **Status** indicates the balance level has not yet been met and auto-replenishment has not kicked off.
  - 7) To make changes to your auto-replenish settings, such as the amount to add or expiration date, apply your changes, click save, read and agree to the Terms and Conditions by checking the box, and click save.
  - 8) To turn off auto-replenish, simply click the orange toggle to turn it off. When auto-replenish is off, the toggle will be grey.

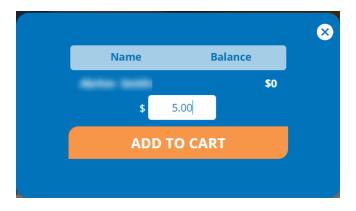


## One-Time Lunch Payment

1) To make a one-time lunch payment, go to the Dashboard and click the \*\* to the right of your student's name.



2) Enter the amount you wish to add to the lunch account and click ADD TO CART



1) You will now see a blue circle in the upper right-hand corner of your screen where your cart is. The blue circle indicates there are items in your cart and the number indicates the amount of items.

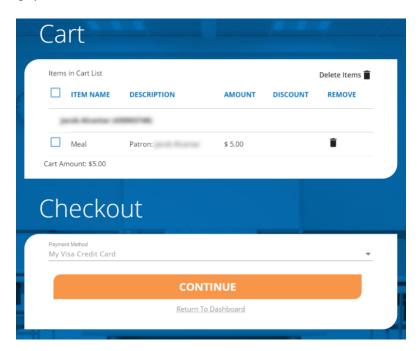


3) To check out, click on the white shopping cart in the upper right-hand corner of the Dashboard screen.

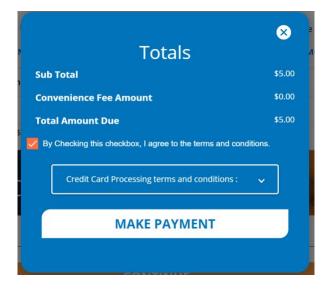


- 4) Review and update the items in your cart and make any necessary changes.
- 5) Select your payment method and click

CONTINUE



6) Check the box in the <u>Totals</u> pop-up window to agree to the terms and conditions and click MAKE PAYMENT



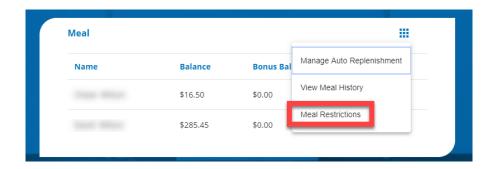
7) After completing your purchase, you will receive an email with a receipt listing the item(s) purchased. You can also view your payment history by opening the menu and clicking on the Payment History option.



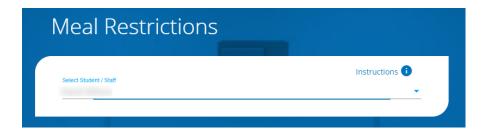
## Meal Restrictions

One of the most unique features available in PaySchools Central is the Meal Restrictions screen. On this screen, you can set a daily spending limit as well as select specific items, groups, and meals you don't want your student to purchase.

 To access the Meal Restrictions screen, go to the Students/Staff card at the top of the Dashboard and click the icon. Click on the Meal Restrictions option in the drop-down menu.



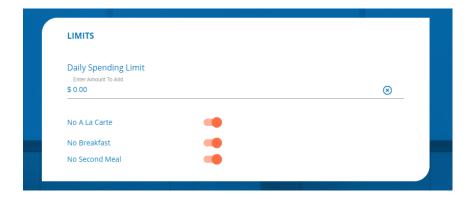
2) From the drop-down menu, select the student whose restrictions you wish to modify.



### Limits

1) You can restrict your patron to a daily spending limit by entering in a certain amount, beyond which the patron is not allowed to purchase. If left empty, there will be no limit for the patron to spend. Setting the limit to \$0 dollars will completely restrict your student from purchasing anything offered by the school district.

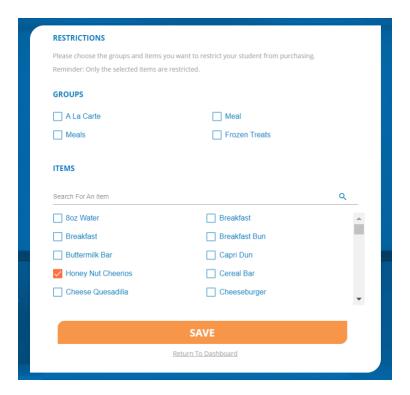




2) If you would like your student NOT to purchase certain items, like a la carte items, breakfast, or second meals, turn the toggle to the on position. An orange toggle indicates the restriction is on.

### Restrictions

- 1) You can also restrict based on meal type, individual items or item groups for your patrons. Put a checkmark next to any item you **do not** want your student to purchase.
- 2) You can search for specific items with the search bar or you can simply scroll through the list of items set up by your school district.





All items are set up and maintained by your school district. If you do not see a certain item or have questions about the items listed, please contact your school directly.

3) Click to submit your limits and restrictions.



# Fee Payment

If your School District is not using the fees module you will not see this feature. All fees are set and maintained by your School District. If you do not see a certain fee in your PaySchools Central account, please contact your School District.

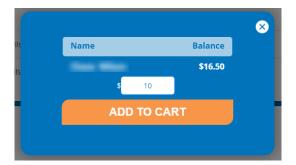
You may or may not have the ability to adjust the amount to pay. Your district determines whether you can pay in installments or not. If you have any questions about your fees, please contact your school directly.

## One-Time Fee Payment

1) To make a one-type fee payment, go to the Dashboard and scroll down to the Fees card.

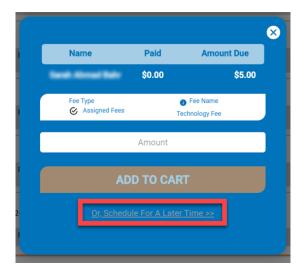


- 2) In this card, you can either find a fee in the orange box, search for a fee in the <u>Search</u> bar or use the pre-set drop-down filters.
- 3) To add a fee to your cart, click the icon next to the fee, enter in the amount you wish to pay and click ADD TO CART





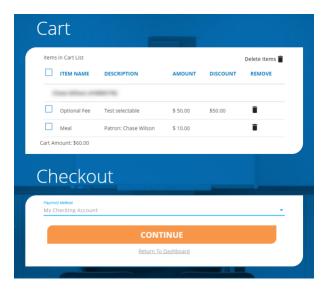
4) If you would like to schedule this payment for a later date, click Or, Schedule For A Later Time >>. To learn how to schedule a fee, see the Schedule One or More Fee Payments section of this guide.



5) You will now see a blue circle in the upper right-hand corner of your screen where your cart is. The blue circle indicates there are items in your cart and the number indicates the number of items.



6) Click on the white cart icon and review the items in your cart in case you need to make any changes. Select your payment method and click

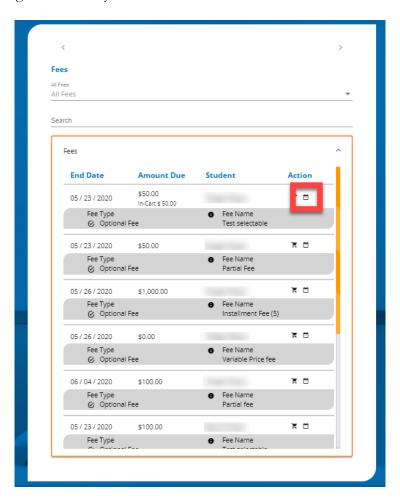




7) After completing your purchase, you will receive an email with a receipt listing the item(s) and transaction amount. You can also view your payment history by opening the Menu and clicking the Payment History option.

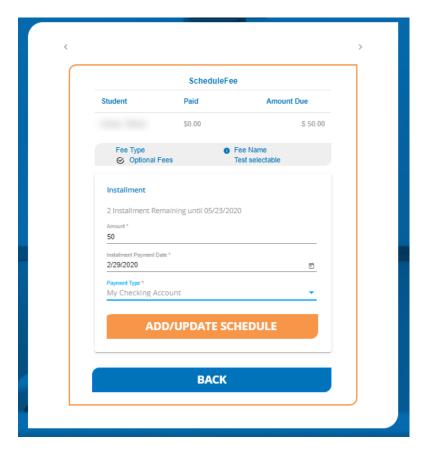
## Schedule One or More Fee Payments

- 1) To help you avoid missing important fee payment due dates, PaySchools Central allows you to schedule and automate fee payments.
- 2) To schedule one or more future payments, find your fee in the Fees card and click on the icon to the right of the fee you wish to schedule.



3) Select the date you wish to pay the fee as well as the amount to pay.





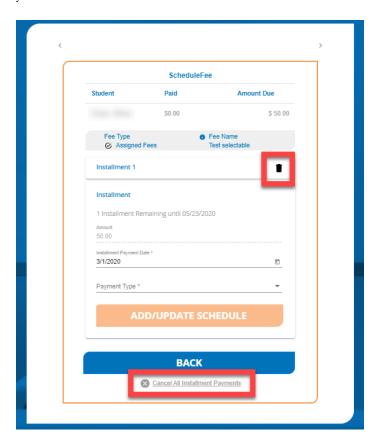
- 4) The total amount due must be paid before the district's determined due date.
- 5) The earliest scheduled payment is the following day. You cannot schedule a payment the same day you are setting it up and you must select a scheduled date before the fee's due date
- 6) Click ADD/UPDATE SCHEDULE to schedule your fee payment.

Please note your payment will not show up in your cart, but you can view/modify the scheduled payment by going to the Fee card in your dashboard and clicking the \*next to any scheduled fee payment.

- 7) You will receive a reminder notification the day before the scheduled payment as well as an email receipt when the payment is processed. You can view the same messages by clicking the Messages option in the Menu.
- 8) If you wish to cancel one scheduled payment, find any scheduled fee in your Fees card and select Scheduled Fees from the All Fees drop-down menu. Click on the icon next to the



fee and click the icon. If you wish to cancel all scheduled payments, click <u>Cancel All</u> Installment Payments and Yes to confirm.



9) If you need to edit your schedule date and/or amount, click Installment # to the left of the icon.

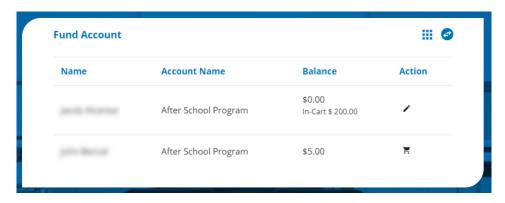


# Fund Account Payments

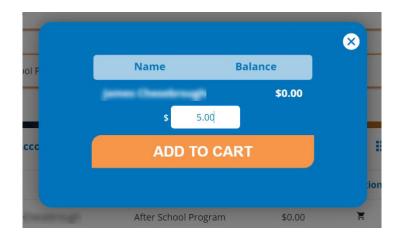
If your district utilizes fund accounts for certain programs, such as daycare, you can add money and transfer funds between your students via the Fund card found on the Dashboard.

### One-Time Payment

1) To access the Fund card, scroll to the Fund card on the Dashboard.

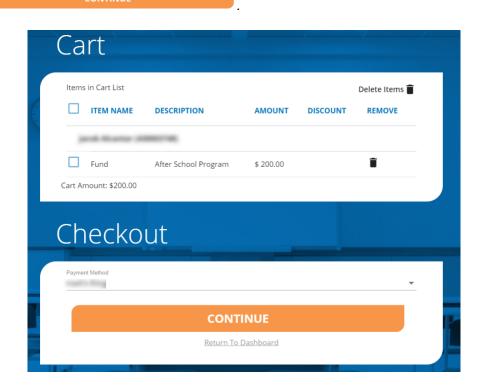


- 2) To add money to your Fund account, click on the Ficon.
- 3) A pop-up window will appear where you can enter the amount you'd like to add to your fund account. Enter in the amount you wish to add and click ADD TO CART.





- 4) You will now see In-Cart \$##.## below the name of the associated student or staff. You will also see the blue icon over the Dashboard.
- 5) To begin the checkout process, click the sound icon. You can also add other items to your cart before completing your purchase.
- 6) Double check the items in your cart and make any necessary changes. Your default payment method appears at the top of the drop-down menu; however, you can select another existing payment method or select USE NEW CARD before clicking

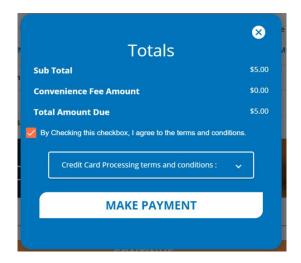


7) Review the <u>Terms and Conditions</u> and put a checkmark in the box before clicking

MAKE PAYMENT

Do not refresh or close your screen until the payment is finished processing.

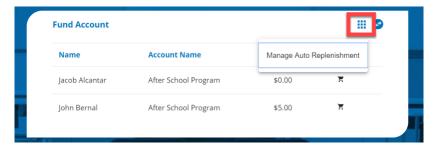




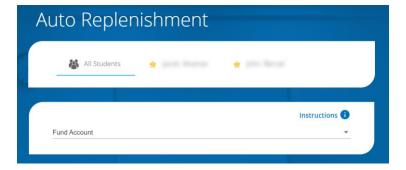
8) A receipt will be soon be emailed to the address associated with your account. You can also view an identical copy of the receipt in the Messages option in the Menu.

### Auto-Replenishment\Recurring Payments

1) To set up auto-replenish, click the Auto-Replenishment option in the menu. You can also access Auto-Replenishment by clicking in the Fund card.



2) You will see your list of students and can either select a single name to set up unique autoreplenish settings or you can select <u>All Students</u> to apply the same settings to everyone in your account.

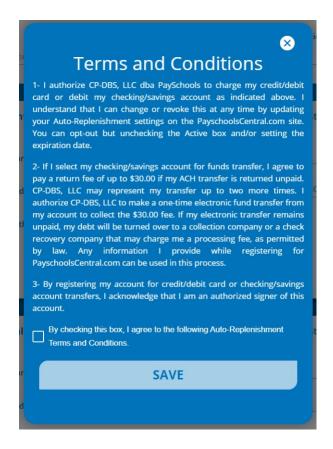






4) Read the Terms and Conditions and agree by putting a check mark in the box and clicking

SAVE



- 5) The toggle will turn orange, which indicates auto-replenishment is on.
- 6) Once your auto-replenish settings have been saved, you will see a status icon next to the toggle. Hover over the icon to see the auto-replenish status.

**Status** indicates the balance level has been met and your account will be replenished that day.

**Status** indicates the balance level has not yet been met and auto-replenishment has not kicked off.

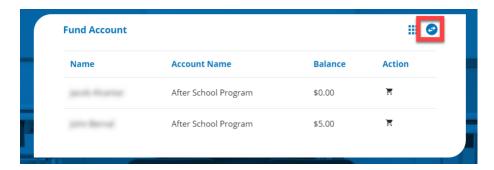
7) To make changes to your auto-replenish settings, such as the amount to add or expiration date, apply your changes, click SAVE, read and agree to the Terms and Conditions by checking the box, and click SAVE.



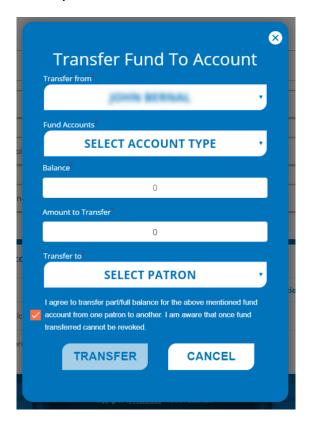
8) To turn off auto-replenish, simply click the orange toggle to turn it off. When auto-replenish is off, the toggle will be grey.

### Transfer Funds Between Students

- 1) If you wish to transfer money from one patron to another, this is another option available in the Fund card.
- 2) To transfer funds between accounts, scroll down to the Fund card and click



3) A pop-up window will appear. Select the student/staff you wish to transfer the funds from as well as the student/staff you wish to transfer the funds to.





- 4) The balance of the selected fund account will appear where it reads <u>Balance</u>. In the text box below the balance, enter in the amount you wish to transfer.
- 5) You must agree to the transfer as well as put a check mark in the box before you can click **TRANSFER**



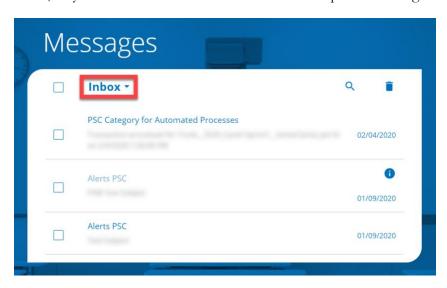
# Messages

Another convenient feature offered by PaySchools Central is the Messages screen. Check this section for copies of your payment receipts, scheduled payment information, and important messages sent directly from your school district.

1) To access your messages, go to the Menu and click the Messages option.



- 2) A blue circle with a number in it indicates you have an unread message in your inbox.
- 3) To search for a message, you can either filter your messages via the drop-down menu where it reads <u>Inbox</u>, or you can click the <sup>Q</sup> icon to search for a specific message.



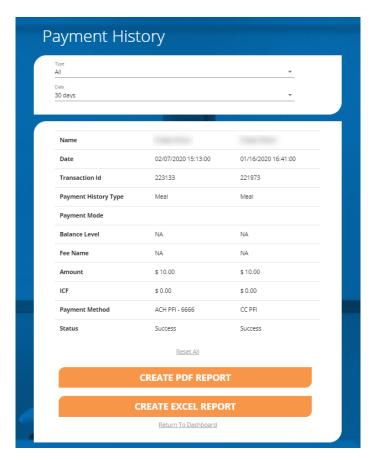
4) To delete a message, you can either open the message by clicking on it and clicking Delete or you can put a check mark next to the messages you wish to delete before clicking in the upper right-hand corner of the card. You can access any deleted message by selecting Trash from the Message card drop-down menu.



# Payment History

You can view a complete history of your fee, meal, and fund account payments in your PaySchools Central account depending on what your district offers.

1) To view payment history, go to the Menu and clicking the <u>Payment History</u> option. Your payments will be listed from the left to right with the most recent payment on the left.



- 2) If you'd like to view the history of a certain payment type, select the payment type from the top drop-down menu. You can also select a date range to find specific payments.
- 3) If you'd like to download a PDF or Excel version of your payment history report, click

  CREATE PDF REPORT

  OT

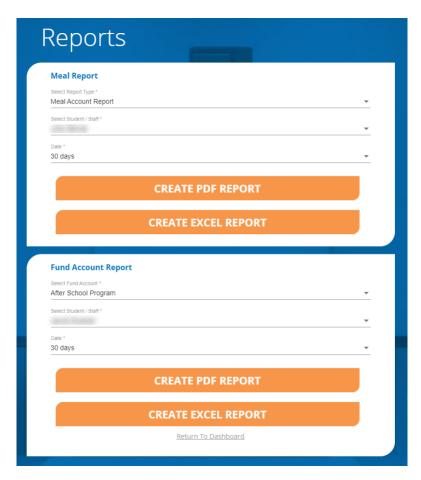
  CREATE EXCEL REPORT
- 4) Once you've chosen the PDF or Excel option, you can opt to have the report sent to your email address on file or you can download the report to your computer.



# Reports

Viewing reports as a parent has never been easier. You can view your meal, fee, and fund account activity reports, depending on what your district offers. In addition, the format of the reports now matches exactly what is displayed on the administrative site, so you and your school staff will always be on the same page.

1) You can view your reports by opening the Menu and clicking the Reports option.



2) The Reports Screen offers Meal Reports as well as Fund Reports:

Meal Activity Report - allows you to see what your student is purchasing.

Meal Account Report - allows you to see a student or staff's lunch payment and purchase history.

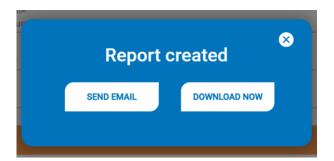
Fund Account Report - allows you to see your payment history and use of funds over time.



3) For any report you need, select the student or staff as well as a date range before clicking

CREATE PDF REPORT CREATE EXCEL REPORT

there, you have the option to send the report to the email address associated with your account or simply download the report to your computer.

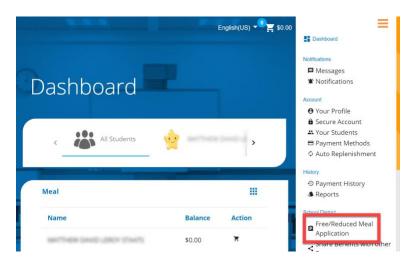




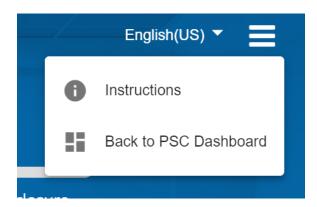
# Free and Reduced Meal Applications

## Start Your Application

- 1) Once you have your PaySchools Central account set up, you can begin your application.
- 2) To access the application, open the Menu and select the Free/Reduced Meal Application option.



3) Instructions regarding how to complete an application can be accessed from the QuikApps Menu at any time.

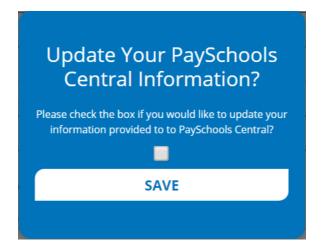


- 4) Contact information is shown pre-filled with the profile information on your PaySchools Central account.
- 5) You can verify or alter the information for your application specifically if any changes are needed.



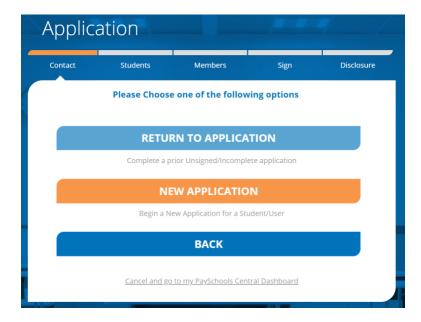
- 6) Select your preferred contact method: email or mail. This will be used if your district requires your application to be reviewed. In that case, the district will use this contact method to send your determination letter.
- 7) Press <u>Continue</u> to go to the next step.
- 8) If changes were made to the contact details, you may choose to update PaySchools Central contact details as well.

Note: You can NOT update your email address, as this is also your login ID. If you wish to change your email address, please return to PaySchools Central using the option Cancel and Go to my PaySchools Central Dashboard — Menu — Your Profile feature.

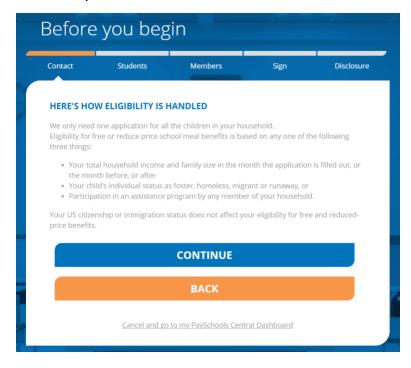


- 9) Choose your application type:
  - a) Choose <u>Return to Application</u> to continue an application that you started but had not completed. This option will ONLY show if you have already started an application.
  - b) Choose New Application to begin an application for this school year.





- 10) Before you begin, read messages from your school and instructions on how income should be entered.
  - a) If your school district does NOT have a message, you will ONLY see the "Here's how eligibility is handled" only.



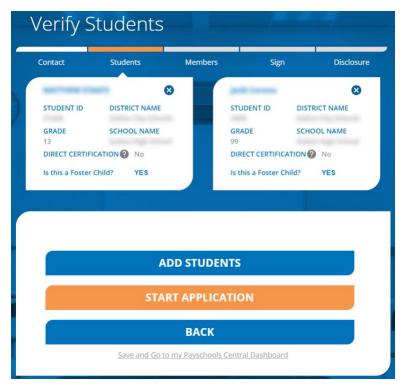
- 11) Here's How Eligibility Is Handled: Instructions for how to complete an application and the details that will be need such as income types.
- 12) Continue to the next step:



a) Select <u>Continue</u> to go to the next step. Press <u>Back</u> to return to the last step. Use the <u>Cancel</u> and <u>Go to my PaySchools Central Dashboard</u> link to leave the application and return to PaySchools Central.

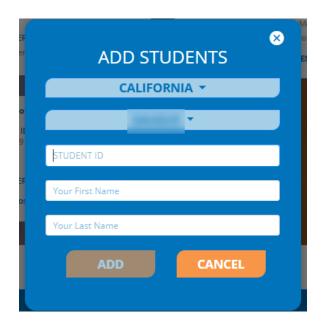
## Add\Verify Students

1) Verify Students: Students from last year's application and PaySchools Central will be listed.



- 2) Data regarding your student will be shown, including: student ID, district name, grade, and school name. In addition, if your student is already directly certified from an outside government program such as SNAP, TANF, FDPIR, this will be identified in this section. This is done directly from the State program to your school district and there is nothing needed on your side.
- 3) You can remove students with the X icon in the top right corner of each student box.
- 4) Click Add Students if you need to add additional students.



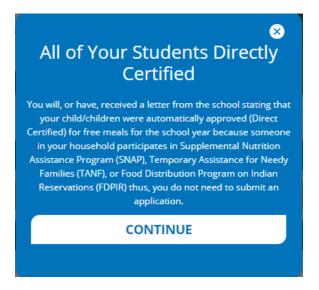


5) Select "is this a Foster Child?" for any students in your household who are fostered in your household. You will not enter any income or additional details for the student, but they will be part of your family count and will affect your determination.

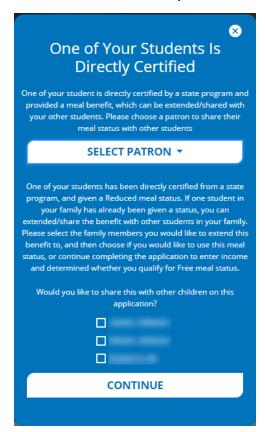


- 6) Continue to the next step by selecting Continue or click Back to return to the last step.
- 7) Use the <u>Save and Go to my PaySchools Central Dashboard</u> link to save the application and return to PaySchools Central.
- 8) Directly Certified Students:
  - a. If all your students are directly certified by the state, you will be informed and directed to the disclosure options to allow or prohibit sharing of your meal status for other departments. Disclosing this information can reduce the amount of money owed on school fees.





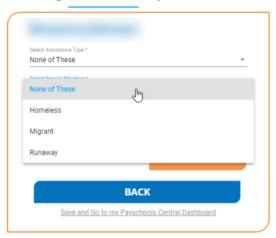
- b. If some, but not all of your students are directly certified:
  - i. You can extend that benefit to the other children on your application either individually or by using the Extend To ALL option to select all students currently on your application.
  - ii. If you extend benefits to ALL students on your application, you will also be redirected to the disclosure options to allow or disallow sharing of your meal status for other departments which can reduce the amount owed on school fees if your schools allow.





Note: Foster students will NOT be on this list, as they are verified by the state in a different manner than direct certification.

- 9) Student Assistance: If your student is NOT directly certified, you will need to enter assistance details or income.
- 10) If they are NOT part of a state assistance program, choose "None of These."
  - a) Choose whether they are a Special Situation. If they have a Special situation, choose the option from the dropdown: homeless, migrant, or runaway.

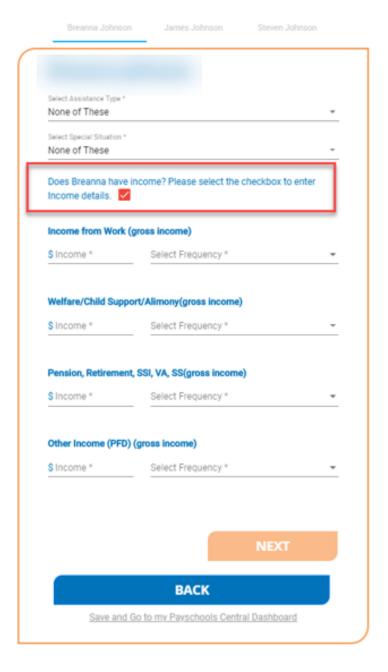


- 11) If they ARE part of a state assistance program, choose the option from the dropdown (TANF, SNAP, FDPIR).
  - a) Enter their case number provided by the state.
  - Select Next to go to the next step or click Back to return to the last step.



12) If the *student* has income, select the income box to display the income fields.





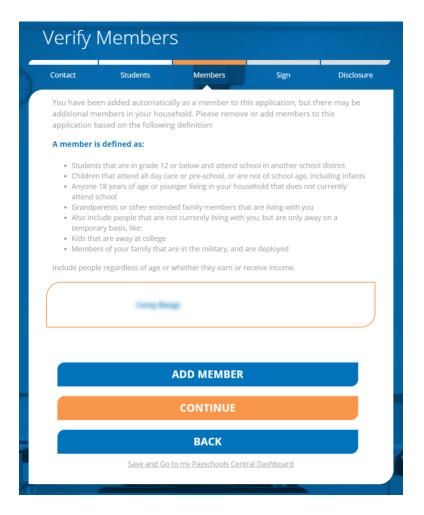
- 13) Enter income from work, welfare/child support/alimony gross), and the frequency of the income from the drop-down.
- 14) Enter income from pension retirement, SSI, VA, SS (after taxes).
- 15) Enter other income that was NOT entered from the above such as PFD in Alaska (after taxes).



- 16) You MUST complete the amount field for each income type you select in order for the <u>Next</u> button to be enabled.
- 17) Continue to the next step by clicking Next.

## Add\Verify Members

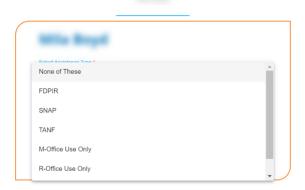
1) Verify and Add Members: Please read the information on what is considered to be a member.



- 2) You will automatically be added to the application as a member.
  - a) Members from last year's application will automatically be added.
    - i. Remove members if they are no longer in your household.
    - ii. Add all members to your member list using the Add Member button.
  - b) Continue to the next step by selecting the <u>Continue</u> button or press the <u>Back</u> button to return to the last step or use the <u>Save and Go to my PaySchools Central Dashboard</u> link to save the application and return to PaySchools Central.



- 3) Member Assistance: You will also need to enter assistance details or income for members of your household.
  - a) If they NOT part of a state assistance program, choose "None of These" from the dropdown options and to move on to the income section
  - b) If they ARE part of a state assistance program, choose the option from the dropdown: TANF, SNAP, or FDPIR.



- c) You will then be prompted to enter your student's case number provided by the state.
- d) If they are NOT part of a state assistance program and have income, enter income amounts and the frequency: weekly, every two weeks, monthly, or annually if that option is available for your district.
- e) Check the income box and enter the *member's* Income.
  - i) Enter income from work, welfare/child support/alimony (gross), and the frequency of the income from the dropdown.
  - ii) Enter income from pension retirement, SSI, VA, SS (gross).
  - iii) Enter other income that was NOT entered from the above such as PFD in Alaska (gross).
- f) You MUST complete the amount field for each income type you select or the <u>Continue</u> button will not be enabled.
- g) Continue to the next step by selecting the <u>Continue</u> button or press the <u>Back</u> button to return to the last step. Click the <u>Save and Go to my PaySchools Central Dashboard</u> link to save the application and return to PaySchools Central.

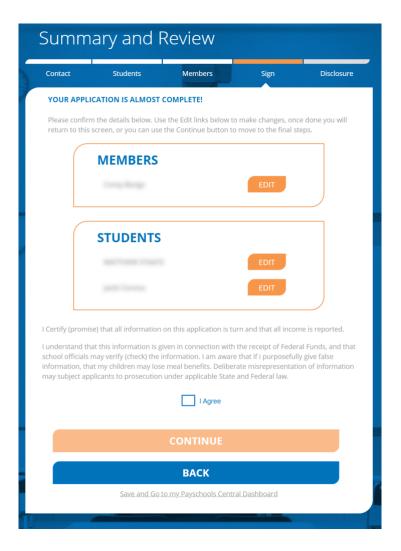
#### 4) Statements:

- a) Read the Use of Information and USDA Non-Discrimination statements.
- b) Continue to the next step by selecting the Continue button or press the Back button to return to the last step. Click the Save and Go to my PaySchools Central Dashboard link to save the application and return to PaySchools Central.



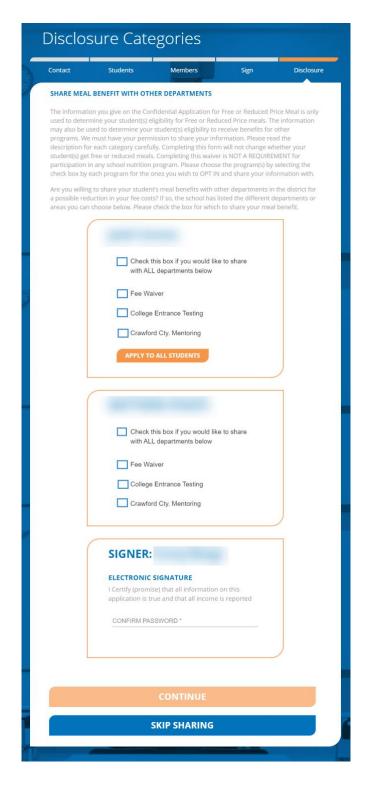
## Review and Sign Application

1) Summary and Review:



- a) Review all member and student details:
  - i. Ensure all income and assistance types have been entered.
  - ii. If any details were missed or need to be changed, click on the Edit link to be directed to the student or member assistance screen to make changes. Once done, you will be redirected to this page to review again or can use the buttons at the bottom to navigate through the application again.
- b) Read the "I certify" message and agree that all information provided is correct.
- c) Continue to the next step.
- 2) Sign your application and give demographic data.
  - a) Demographics data is optional and may or may not be displayed based on your school districts state requirements.





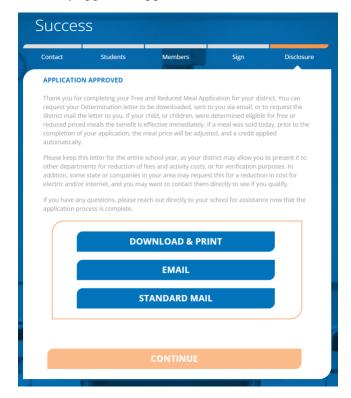
- i. Choose between 'Hispanic or Latino' or 'Not Hispanic or Latino'
- ii. Choose from other demographics for additional details.



- b) Enter the last 4 digits of your Social Security Number (SSN) or select "No SSN\Not applicable" if you do not have a SSN.
- c) Enter your PaySchools Central password.
- d) Continue to the next step.
- e) Select the Sign button to complete the application and go to the next step.
- f) Click the Back button to return to the previous step.
- 3) If applicable and set up by your school, the next step is to complete disclosure choices. This option is to share your student's meal benefit with other departments your school has designated, which can reduce fee costs.
- 4) Select the school departments to share the benefit with for each of your students individually or select the Check this box if you would like to share with ALL department's checkbox for each of your students.
- 5) Enter your PaySchools Central Password.
- 6) Continue to the next step by selecting the <u>Sign</u> button sign the application and to go to the next step or press the <u>Back</u> button to return to the last step.

#### Get Determination Letter

- 1) Get your determination letter.
  - a. If your school automatically approves applications:

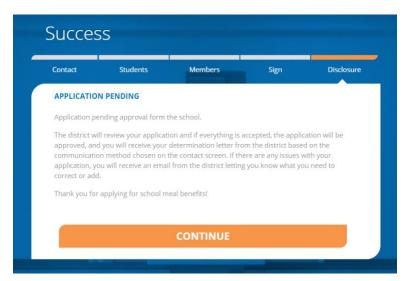




- Get your application via three options (note that you can do all three options if you choose):
  - 1. Download and print: download your determination letter immediately.



- 2. Email: send the determination letter to your email in PDF
- 3. Standard Mail: you can choose to have the determination letter sent to you from the school district via mail. Please note this will take time for the district to print and mail to you and is NOT the preferred method of delivery.
- ii. If your school does NOT automatically approve applications:
  - 1. You will be notified that the application is pending approval and your preferred contact method will be used to send your letter once approved.
  - 2. If changes are needed for your application to be approved, an email will be sent and a screen pop-up in PaySchools Central will be shown.
  - 3. In both cases, you will be instructed to return to your application to make changes and resubmit.



2) Continue to the next step by clicking Continue.

### Review Completed Applications

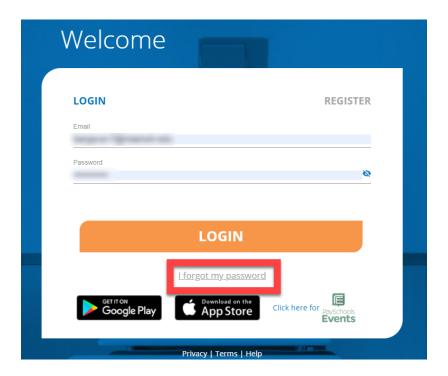
1) You can view the current application from the <u>View Completed Application</u> option in the Menu:



## Reset Your Password

If you ever have trouble logging in, you can follow some simple steps to reset your password. You can also use this feature to change your password whenever you want.

- 1) If you cannot log into PaySchools Central, click <u>L forgot my password</u> on the login screen and follow the steps to reset your password.
- 2) If you are already logged in and would like to change your password, you need to log out and click I forgot my password in order to create a new one.

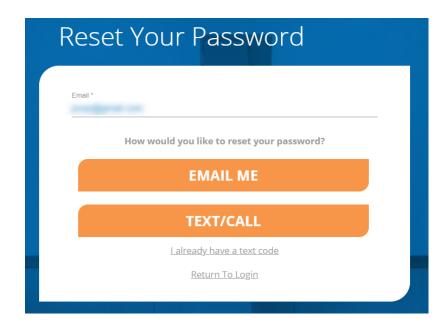


3) Enter in the email address associated with your account where indicated and click

EMAIL ME

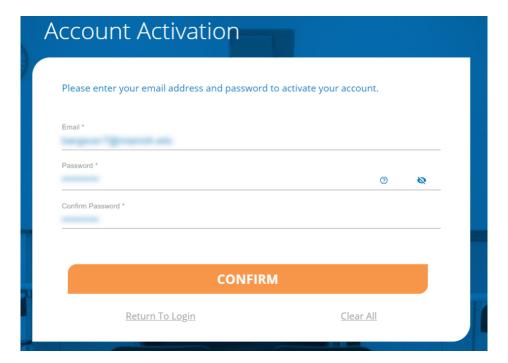
TEXT/CALL





### Email

- 1) The option will send you an email with a reset password link. Click the link and follow the instructions to reset your password when you reach the Account Activation page.
- 2) Click confirm to submit your changes.

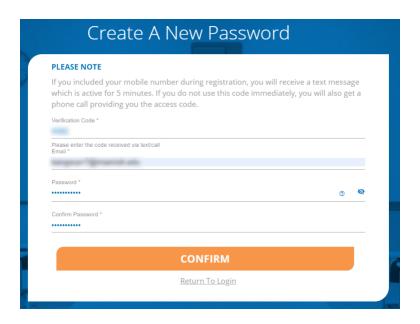




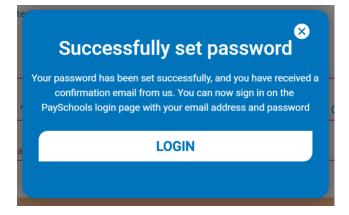
#### Text

1) The option will send you a text verification code, which you'll need to enter on the following page:

If you do not enter in the verification code within 5 minutes, you will receive an automated phone call from an unknown number, which will also give you the verification code.



4) For either the email or text/call option, click submit your changes. You will see the following pop-up, which indicates you successfully created a new password.

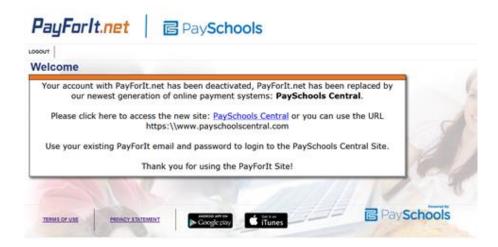




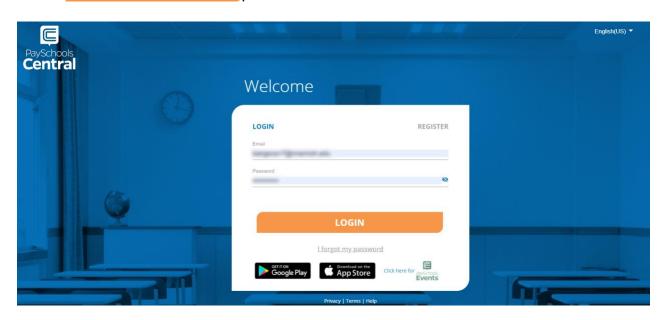
## Former PFI Users

If you were previously a PayForit user, meaning your account was in PayForIt.net, your account has been migrated over to www.PaySchoolsCentral.com!

1) You must first log into your PayForIt account in order to properly migrate your information over to PaySchools Central. Upon logging in, you will see the following message:



2) Click on the PaySchools Central link to complete the migration. A new tab will open on www.payschoolscentral.com. Enter your PayForIt credentials and click

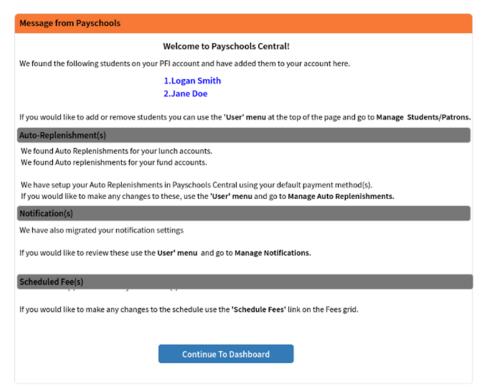




3) The following pop-up will display upon login. Confirm your information and click

Continue To Dashboard

When you sign in with your credentials, any information that was migrated will be displayed in the message below.



4) After step 3, refer to this user guide for help with taking full advantage of PaySchools Central's convenient features.

